1.	**Nature of Work**	Helping Women in Distressed Situation / Helping injured/distressed persons & Assisting Senior Citizens
2.	**Name**	Success Story of FIR (First Immediate Response) App.
3.	**District**	Thane Rural
4.	**Police Station**	Miraroad Division
5.	**Date of Good Work Done**	5/11/2015.
6.	**Brief of the work done :-** Under the able leadership of Shri Prashant Burde, IGP Konkan Range and Shri Rajesh Pradhan, SP Thane (Rural), Thane police has developed an user friendly mobile application viz FIR i.e. First Immediate Response. The basic idea was mooted by SP Pradhan sir and successfully implemented by SDPO Shri Suhas Bawache, Miraroad division and his team. This app has been developed by Empire E-tech solutions Pvt. Ltd. This app helps in providing timely and quick response to the needy person particularly women, senior citizens who are in need of help. This app was launched by the auspicious hands of Hon'ble Shri Devendra Fadanvis, Chief Minister of Maharashtra. Till 6/12/2015 this app has crossed @ 1 lakh downloads. **1. Features of the Application:** Users: a) User can download the application from Play store /App Store. b) User can register himself/herself by providing basic profile information (Name, Address, Contact Numbers, and Secondary Contact Number etc) c) After registration, user just needs to tap **HELP** Button in this application in case of any emergency. d) Applicant details will send his/her geographic location to the control room. (contact number, name etc.). 2. **Control Room:** **a)** A map will display pinpoint (longitude, latitude) Geographic location of the help seeker. Location received by the control room is forwarded to the Patrolling officers and beat marshal **b)** Application will also store information about the help seeker into the system. It will also provide **IMEI** number of the user's Device. The IMEI info can be vital for further investigation. **c)** Reports – User wise, Date wise	

3. Beat Marshalls :

Around 19 beat marshal pairs have been placed in entire Mira-Bhayander area to cater the people in need. Dedicated policemen and vehicles have been earmarked and proper training of beat marshal have been given.

After launch of this app, many people are benefitted by quick and timely help by police. Incidents such as eve-teasing, domestic violence, accidents have been taken care of due to use of this app.

The application shall be developed in three phases.

First Phase : It shall include all of the above mentioned features.

Second Phase : It shall be integrated with the GPS Tracking Portal of the Patrolling Vehicle.
(Help can be made available to the victim in a Flash).

Third Phase : It shall have all of the above mentioned features in addition to background sound and video being captured from the victim's mobile.

The app was launched by the auspicious hands of Hon'ble Shri Devendra Fadanvis, Chief Minister of Maharashtra.